Please Read!

PNP Data Privacy Notice

The Philippine National Police (PNP) is committed to upholding, respecting, and valuing data privacy rights in compliance with the Data Privacy Act of 2012 (Republic Act No. 10173) and its Implementing Rules and Regulations (IRR) in all aspects of handling personal information. This Privacy Notice outlines how we collect, use, maintain, and protect information obtained from individuals using or transacting in PNP services and platforms.

PERSONAL INFORMATION COLLECTION

The PNP collects personal identification information from individuals in various ways, including but not limited to, visiting PNP Offices, engagement in PNP services, completion of application/registration forms, or involvement in programs or activities. The following personal information may be collected:

- Full Name
- Contact Number
- Address
- Email Address
- Other Relevant Details

The PNP will only collect personal information from individuals upon their voluntary submission. Individuals can refuse to provide personal information; however, this choice may prevent them from engaging in certain PNP-related activities or services.

USE OF PERSONAL INFORMATION

The PNP may use collected personal information for the following purposes:

- To authenticate and verify identity;
- To process and assess requests or applications;
- To communicate with Data Subjects;
- To provide relevant information or updates;
- To improve our services;
- To comply with legal requirements; and
- Other legitimate purpose.

SECURITY MEASURES

The PNP implements appropriate security measures to protect personal data against unauthorized access, alteration, disclosure, or destruction. Only authorized personnel can access collected personal information, and all transactions are securely facilitated.

CCTV

CCTV has been installed throughout the premises for monitoring, recording, security, and safety purposes. CCTV footage records your identity, actions, and whereabouts.

RETENTION AND DISPOSAL

Personal data will be retained for historical, audit, and legal purposes. Once the lawful and legitimate purpose of processing is achieved; data will be securely disposed of in accordance with established policies and procedures.

RIGHTS OF DATA SUBJECTS

The PNP acknowledges and respects the privacy rights of data subjects. Individuals have the following rights:

- Right to be Informed whether personal data shall be, are being, or have been collected or processed;
- Right to Object to the processing of personal data where such processing is based on consent or legitimate interest;
- · Right to Access personal data;
- Right to Rectification dispute the inaccuracy or error in the personal data;
- Right to Erasure or Blocking, suspend, withdraw, or order the blocking, removal, or destruction of personal data;
- Right to Damages to be indemnified for any damages sustained due to such inaccurate, incomplete, outdated, false, unlawfully obtained, or unauthorized use of personal data;
- Right to Data Portability to obtain personal data in an electronic or structured format; and
- Right to File a Complaint before the NPC if any data privacy rights have been violated.

CONSENT AND ACCEPTANCE OF TERMS

By signing the visitor's log book/blotter book, individuals signify their consent, agreement, and acceptance of the terms outlined in this privacy notice. This includes consenting to the collection, use, disclosure, recording, processing, and sharing of all information necessary for transacting and availing of PNP services. Failure to sign the log book/blotter book signifies nonconsent to the terms herein, precluding individuals from engaging in transactions or availing services. Continued engagement in transactions and service availing after any updates to this privacy notice shall be deemed acceptance of the revisions.

CHANGES TO PRIVACY NOTICE

The PNP reserves the right to revise and amend this Privacy Notice as necessary. Individuals are advised to regularly monitor updates posted on PNP websites, Police Stations, and Offices. By continuing transactions and utilizing PNP services, individuals constitute and adhere to any changes or updates to this Privacy Notice.

CONTACT INFORMATION

If you have any questions, or concerns regarding this Privacy Notice, suggestions, or feedback, you can contact the Compliance to Privacy Officer (CPO) or the PNP through the following:



DPO/DPS

Unit/Office: PNP Anti-Cybercrime Group
Address: ACG Headquarters (Beside PNP LSS Building),
Camp BGen Rafael T Crame, Quezocn City
Name: PCOL VINA H GUZMAN

Designation: CS, ACG/Compliance to Privacy Officer (CPO) Email: cs.acg@pnp.gov.ph Contact No: (02)8723-0401 local 7489 09688674302